

Product Catalog

May 2016



888-303-3975 | www.inclusivedental.com



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No representations as to the completeness or accuracy of this information is given, and no representations or warranties, either expressed or implied, of merchantability, fitness for a particular purpose or of any other nature are made here under with respect to the information or the product to which information refers. Building on a heritage of more than 40 years of technological innovation, Glidewell Laboratories has made a significant investment in dental implant research and development. This forward-thinking strategy is designed to harness technology in order to bring comprehensive implant treatment to patients across the economic spectrum, providing exceptional quality at an affordable price. Our diverse team includes experts with Ph.Ds in material sciences and software development, engineers, dentists, Master Dental Technicians, and specialists in a variety of fields.

With our family of Inclusive[®] Tooth Replacement Systems, Glidewell Laboratories again demonstrates a commitment to providing industry-leading digital dentistry services defined by high quality, precise results, and superior value. Each solution is specifically designed as a convenient, all-in-one treatment option that begins with the final restoration in mind, and then incorporates all of the clinical components and laboratory services required to ensure a successful outcome. Take advantage of the expertise that has helped establish Glidewell as a dental laboratory leader, with our dedicated department of specially trained technicians and support staff on hand to assist in your case at any stage from start to finish.

It's another chapter in the Glidewell Laboratories mission to provide efficient, predictable solutions for dentists and patients by consolidating and improving the overall process of delivering implant therapy – from advanced treatment planning services, to implant and component manufacturing, to design and fabrication of the final restorative prosthesis.

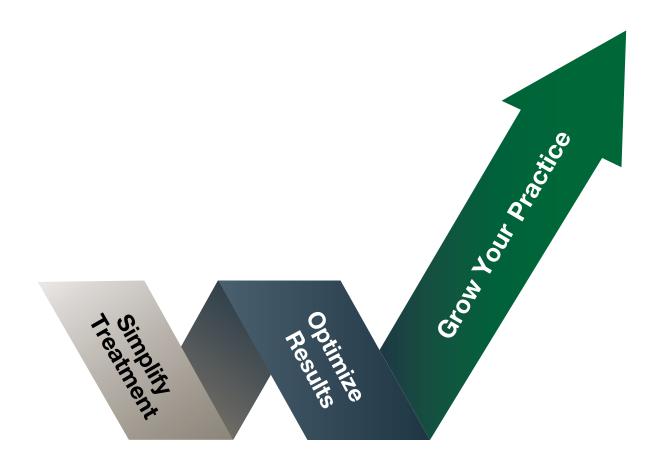
Simple. Convenient. Affordable. That's the Glidewell way.



Inclusive Tooth Replacement Systems proudly feature implant components produced by Prismatik Dentalcraft, an ISO-certified manufacturer located in Irvine, California.

A Protocol for Success

Eliminate the uncertainty and costly investment typically associated with implant treatment. From root to crown, the Inclusive Tooth Replacement System is the industry's first fully integrated solution for the predictable restoration of a missing tooth. This end-to-end treatment modality comprehensively addresses surgical, healing, and restorative considerations. Its versatile, patient-specific treatment protocols are designed to improve chairside efficiency and maximize clinical outcomes by facilitating restorative-driven implant placement, immediate temporization (where indicated), patient-specific soft-tissue management for a more natural emergence profile, and swift delivery of a final, lifelike restoration — all with full-service laboratory support and flat-rate pricing to promote patient acceptance and ensure profitability.



A Protocol for Success

Simplify Treatment

With the Inclusive Tooth Replacement System, there are no missing components. For the day of surgery, each package features an Inclusive[®] Tapered Implant of the prescribed length and diameter, a prosthetic stent to help guide the fixture's location from a restorative perspective, and brand new case-specific drills with which to prepare the osteotomy. This makes for an easy tray setup for the surgical staff, and reduces preparation time. Once the implant is seated, the same package contains both a custom temporary restoration and a custom healing abutment, facilitating immediate non-functional provisionalization or a more conservative healing option, as indicated. The temporary can be cemented or screw-retained, with either choice more efficient than fabricating a custom provisional chairside. The remainder of the Inclusive Tooth Replacement System package can be delivered to the restorative doctor, who will use the custom impression coping to capture the complete gingival anatomy post healing, and submit a prescription for the final custom abutment and crown — at no extra cost.

Optimize Results

Today's dental implant patients have come to expect results that are not merely functional, but also esthetically pleasing. And they want it without complications or surprises. Successful clinicians strive for the same thing: a predictable, satisfying outcome. The Inclusive Tooth Replacement System starts with restorativedriven implant positioning, laying the proper foundation for prosthetic success. It goes a step further with patient-specific tissue contouring by way of its custom healing components and matching impression coping. By properly managing the soft tissue from the moment of implant placement, the papillae are more likely to be preserved and an anatomical sulcus formed during the healing phase. Establishing this gingival architecture and capturing it as part of the final restoration results in a more natural emergence profile, which improves esthetics and reduces the potential for food traps. It also serves to limit blanching upon delivery, minimizing patient discomfort.

Grow Your Practice

With its streamlined protocols and built-in savings, the Inclusive Tooth Replacement System can pose an attractive alternative to conventional implant treatment. Most restorative doctors appreciate a prosthetically driven approach to implant placement, as it makes their job easier. Surgeons may even choose to supply the impression coping and final restoration to the general dentist as a referral incentive. Case-specific components reduce the need to maintain a costly inventory of implants and surgical drills. All-inclusive pricing eliminates hidden fees, and represents significant savings over the purchase of components obtained individually. It may also increase patient acceptance, given the ability to accurately present the full cost of treatment upfront. With its convenience and affordability, the Inclusive Tooth Replacement System can help today's implant providers expand their network of referring doctors, and grow their business accordingly.

Features Checklist _

- Restorative-driven implant placement
 Ensure proper position for ideal prosthetic outcome
- Efficient immediate temporization or conventional healing Save chair time regardless of clinical indication
- ✓ Custom tissue contouring Promote the optimal soft tissue anatomy for each individual patient
- ☑ Complete transfer of gingival anatomy to laboratory Capture sulcus with final impression — no more "lollipop" look
- Precise fit and swift delivery of CAD/CAM restoration Minimize blanching and chairside adjustments
- Predictable pricing
 Eliminate variable case fees for greater patient acceptance
- ☑ Consistent results Flexible, repeatable workflow to ensure profitability and satisfaction
- ☑ Laboratory support Dedicated technicians available from treatment plan to final restoration
- ☑ Clinical flexibility Compatible with most major implant systems

Summary of Benefits _____

The Inclusive Tooth Replacement System aims to broaden patient access to dental implants, while cultivating the careers of those service providers working to improve oral health. Designed to be convenient and affordable, this systemized approach to implant therapy helps to simplify a traditionally complex treatment modality, facilitating consistent, repeatable results. Its integrated protocol maximizes clinical efficiency while bridging the gap between surgical and restorative phases. Its versatile procedures feature casespecific components, custom tissue contouring, immediate temporization, and accurate communication of the gingival anatomy. The final restoration is the culmination of a cohesive process where each step prepares the next for success, helping to ensure patient satisfaction, the confidence of referring doctors, and a thriving implant practice.

Tissue Contouring System

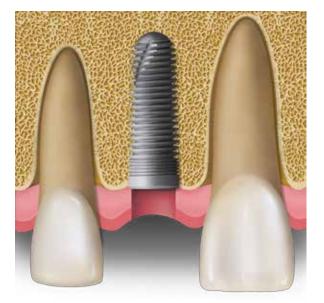
Tissue management during the healing phase sets the tone for the final esthetic outcome, the parameters for which are unique to each patient. So why treat them all with the same, generic components? The Inclusive® Tissue Contouring System (a feature of the Inclusive Tooth Replacement System) utilizes custom healing components to promote patient-specific contoured healing and even immediate temporization, where indicated. Provisionalize your case with the custom temporary abutment and accompanying Bio-Temps® provisional crown, or place the custom healing abutment for a more conservative approach. Either option serves to sculpt the soft tissue around the implant and develop the desired gingival margins — in a fraction of the time required to create custom healing components chairside. When healing is complete, maintain and capture the gingival anatomy during the impression procedure with the matching custom impression coping, enabling the laboratory technician to design the natural emergence profile required for a predictable, esthetic result.



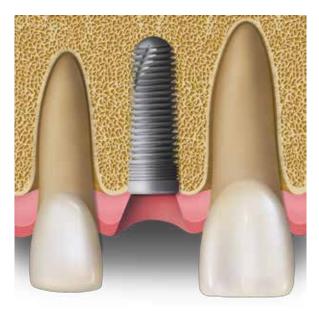
Generic (stock) healing



Contoured healing



Generic (stock) healing



Contoured healing

To maximize clinical flexibility, the Inclusive Tissue Contouring System is available for most major implant systems.

*Clinical Dentistry by Timothy F. Kosinski, DDS, MAGD

Process Overview _

Place

Prepare osteotomy using **Prosthetic Stent** and **Surgical Drills**. Deliver **Inclusive Tapered Implant** (or provide implant and surgical drills of choice).







Contour

Provide conventional healing and patient-specific tissue contouring with **Custom Healing Abutment** –*or*– immediately temporize and provide patient-specific tissue contouring with **Custom Temporary Abutment** and **BioTemps Crown** (can be cemented or converted to a screw-retained crown).



Restore

Precisely capture the complete gingival anatomy with the **Custom Impression Coping** for a natural emergence profile. Seat the prescribed **Inclusive Custom Abutment** and **BruxZir[®] Crown** (or restoration of choice) in the prepared soft tissue bed.







*Clinical Dentistry by Timothy F. Kosinski, DDS, MAGD

Components Overview

Surgical Components

Prosthetic Stent

Designed to convey the ideal position of the implant from a prosthetic perspective

Surgical Drills*

New drills ensure maximum cutting efficiency for each case

Inclusive® Tapered Implant*

High-strength titanium alloy with proven RBM surface treatment for reliable root replacement

*Clinician may also prescribe and provide implant and surgical drills of choice

■ Tissue Contouring System

Custom Healing Abutment

Features patient-specific contours to train soft tissue during healing phase

Custom Temporary Abutment

Features patient-specific contours to train soft tissue and support provisional restoration during healing phase

BioTemps® Provisional Crown

A natural-looking temporary to serve the patient at any stage of implant treatment

Custom Impression Coping

Patient-specific contours help convey the precise gingival anatomy to the laboratory

Final Prosthesis

Inclusive[®] Custom Abutment[†]

Features patient-specific contours for optimal emergence profile and support of restoration, available in titanium, gold-tone titanium, zirconia, or zirconia hybrid

BruxZir® Solid Zirconia or IPS e.max® Crown[†]

Monolithic restoration provides an ideal blend of functional strength and toothlike esthetics

[†]Additional restorative options are available, including a screw-retained crown.

IPS e.max is a registered trademark of Ivoclar Vivadent.

















STEP 1: Following a complete diagnostic evaluation, submit fullarch impressions and bite registration to the lab, along with an Inclusive Tooth Replacement System Rx denoting tooth number, shade, soft tissue depth, and the desired implant size.

STEP 2: With the case information, the lab will fabricate a prosthetic stent for use during implant placement, along with a custom healing abutment, a custom temporary abutment, and a BioTemps provisional crown. A matching custom impression coping will also be included.

STEP 3: For the day of surgery, you will receive in a special case box the implant, surgical drills, and prosthetic guide. Following implant placement, deliver the custom healing abutment or immediately temporize with the custom temporary abutment and BioTemps provisional crown.

STEP 4: Upon completion of the healing phase, simply remove the custom healing abutment (or custom temporary) and place the custom impression coping to precisely capture the gingival anatomy with the impression.

STEP 5: From your final impression, the lab's CAD/CAM technicians will design and produce an Inclusive Custom Abutment and the definitive BruxZir Solid Zirconia or IPS e.max crown for final delivery.

STEP 6: Seat the final custom abutment and crown. The precise nature of the digital design process should minimize the need for chairside adjustment. The patient is now ready to enjoy a new smile!













Inclusive Tooth Replacement System

Fully integrated tooth replacement from implant to final crown. Complete case includes:

Replace

Prosthetic stent, Inclusive Surgical Drills, Inclusive Tapered Implant, custom healing abutment, custom temporary abutment with BioTemps provisional crown, matching custom impression coping, and Inclusive Custom Abutment with final ceramic crown.

Inclusive Tissue Contouring System

Natural tissue contouring with a custom healing abutment and matching impression coping. Options include:

Contour

Custom healing abutment and matching custom impression coping	\$120
with prosthetic stent (recommended)	\$220

Temporize

Custom healing abutment, matching custom impression coping, and custom temporary	
abutment with BioTemps provisional crown	\$159
with prosthetic stent (recommended)	\$259

Available for most major implant systems

		Contour	Tommovino	Denlage
Phase	Component	Contour	Temporize	Replace
	Inclusive Tapered Implant			√
Surgical	Inclusive Surgical Drills			 Image: A second s
	Prosthetic Stent	√ *	✓*	 Image: A set of the set of the
	Custom Healing Abutment		1	 Image: A second s
Healing	Custom Temporary Abutment with BioTemps Provisional Crown		1	\$
	Custom Impression Coping		1	 Image: A second s
Restorative	Final Inclusive Custom Abutment with Final Ceramic Crown			 Image: A set of the set of the
		\$120	\$159	\$695

*optional stent (add \$100) represents \$40 savings over regular stent price (\$140)

For full-arch treatment packages, please see page 24.

11

\$695

starting at **\$120**

Fully Edentulous Solutions

Implant-retained overdentures are indicated for edentulous patients who desire a more stable prosthesis that improves retention, function, and speech. The Inclusive Tooth Replacement System concept simplifies full-arch restorative protocols by incorporating all of the implant components and laboratory services required to deliver a predictable, satisfying outcome. Prescribe a removable or fixed-removable solution, and our dedicated full-service CAD/CAM dental implant team of specially trained technicians will be on hand to restore your case with the utmost care, while our all-inclusive pricing eliminates hidden costs. The flat-rate fee for an Inclusive TRS fully edentulous solution includes everything needed to complete the case:

- Inclusive[®] Tapered Implants (or Inclusive[®] Mini Implants)
- Final surgical drill
- Titanium healing abutments
- Impression copings
- Analogs
- Model work
- Final full-arch implant restoration (removable overdenture or fixed-removable prosthesis)

Order an Inclusive TRS denture package from Glidewell Direct and discover an easy, predictable, profitable approach to implant dentistry!



Fully Edentulous Solutions

Fixed-Removable









Removable











Inclusive TRS BruxZir[®] Full-Arch Implant Prosthesis

Fixed-Removable



Description

Fabricated from esthetic, high-strength solid zirconia, the BruxZir® Full-Arch Implant Prosthesis offers fully edentulous patients a stable, exceptionally durable alternative to removable dentures. This full-arch restoration maximizes prosthetic stability by attaching to implants through non-indexed titanium abutment bases, effectively restoring speech and chewing function. Although the mechanism for retaining this implant-supported prosthesis is similar to that of fixed removables such as the screw-retained hybrid denture, its monolithic construction, free of acrylic or porcelain, affords unrivaled durability against the functional stresses that fullarch implant prostheses must endure.

Product Highlights

- Functionality and stability of a fixed, implant-supported denture
- Made from 100 percent BruxZir[®] Solid Zirconia with non-engaging titanium abutments
- Exceptional resistance to chips and fractures
- Lifelike, hygienic and stain-resistant

To start your case, call 888-303-3975

\$3,695

Complete case with implants and drill



Complete Case Includes		
6 x Inclusive [®] Tapered Implants		
Final surgical drill		
6 x Titanium healing abutments		
6 x Impression copings		
6 x Analogs		
Model work		
PMMA temporary full-arch bridge		
Final monolithic zirconia prosthesis		

888-303-3975 www.inclusivedental.com

Inclusive TRS BruxZir[®] Full-Arch Implant Prosthesis



Clinical Workflow

STEP 1: Preliminary Impression

Take preliminary impression of edentulous arch.

STEP 2: Jaw Relation Records and Shade Selection

Obtain jaw relation records. Take impressions of opposing dentition and current denture. Select tooth shade, gingival shade, and mold of teeth.

STEP 3: Wax Setup Try-in

Try-in wax setup. Evaluate CR, VDO, occlusion, esthetics and phonetics. Alter setup as needed. Document with photos.

STEP 4: Implant Verification Jig and Final Impression

Seat implant verification jig sections and lute together. Take final impression.











Deliver provisional CAD/CAM implant prosthesis. Confirm occlusion and make any necessary adjustments.



STEP 6: Delivery of Final Prosthesis Deliver final prosthesis.

Inclusive TRS Screw-Retained Hybrid Denture _

Fixed-Removable



Description

The Inclusive Screw-Retained Hybrid Denture is a proven replacement for removable prostheses worn by edentulous patients, offering excellent predictability, esthetics, and function. A custom acrylic framework is fabricated on your master model work and then scanned. The scanned data of the framework and the individual implant platforms are transferred to a design station where the onepiece bar framework is finalized. After design, it is milled from titanium for a precise, passive fit. This bar is incorporated into the acrylic processing of the denture tooth setup.

Product Highlights

- Precision-milled implant solution
- Fixed-removable restorative option
- All-inclusive pricing with no hidden costs
- Highly functional with lifelike esthetics

To start your case, call 888-303-3975

\$2,495 Complete case with implants and drill



Complete Case Includes		
6 x Inclusive® Tapered Implants		
Final surgical drill		
6 x Titanium healing abutments		
6 x Impression copings		
6 x Analogs	Analogs	
Model work		
CAD/CAM milled titanium bar		
Final overdenture with premium denture teeth		

Inclusive TRS: Screw-Retained Hybrid Denture



Clinical Workflow

STEP 1: Preliminary Impression

Take preliminary impression of edentulous arch.

STEP 2: Jaw Relation Records and Shade Selection

Obtain jaw relation records. Take impressions of opposing dentition and current denture. Select shade and mold of denture teeth.

STEP 3: Denture Setup Try-in

Try-in denture setup. Evaluate CR, VDO, occlusion, esthetics and phonetics. Alter setup as needed. Document with photos.

STEP 4: Implant Verification Jig and Final Impression

Seat implant verification jig sections and lute together. Take final impression.









STEP 5: Framework/Final Setup Try-in

Try-in combination framework/final setup. Verify CR, VDO, occlusion, esthetics and phonetics.

STEP 6: Delivery of Final Prosthesis Deliver final prosthesis.

Inclusive TRS: Locator® Overdenture _

Removable



Description

Our removable implant solutions provide you with reliable restorations that utilize the latest technology for a reasonable and consistent price. Implant overdentures are indicated for patients who desire a more stable prosthesis that improves retention, function, and speech. The **Inclusive Locator® Overdenture** is indicated when there are at least two implants in place, and is most common in the mandible.



\$795

Complete case with

implants and drill

Product Highlights

- Implant-retained removable prosthesis
- Distribution of occlusal loads reduces implant stress
- Improved functionality with lifelike esthetics
- Predictable implant lab fees and no hidden costs

To start your case, call 888-303-3975

Complete Case Includes		
2 x Inclusive [®] Tapered Implants		
Final surgical drill		
2 x Titanium healing abutments		
2 x Impression copings		
2 x Analogs		
2 x Locator [®] Abutments with Locator [®] Attachments and processing caps		
Model work		
Final overdenture with Kenson® Teeth		

Locator is a registered trademark of Zest Anchors. Kenson is a registered trademark of Myerson.

Inclusive TRS: Locator® Overdenture _



Clinical Workflow

STEP 1: Preliminary Impression Take preliminary impression of edentulous arch.



STEP 2: Jaw Relation Records and Shade Selection

Obtain jaw relation records. Take impressions of opposing dentition and current denture. Select shade and mold of denture teeth.



STEP 3: Denture Setup Try-in

Try-in denture setup with Locator attachments. Evaluate CR, VDO, occlusion, esthetics and phonetics. Alter setup as needed. Document with photos.



STEP 4: Delivery of Final Prosthesis

Deliver final prosthesis. Follow up in one week to change out the black Locator processing caps and provide final caps with desired retention.

Locator is a registered trademark of Zest Anchors.

Inclusive TRS: Locator® Bar Overdenture _





Description

Our removable implant solutions provide you with reliable restorations that utilize the latest technology for a reasonable and consistent price. Implant overdentures are indicated for patients who desire a more stable prosthesis that improves retention, function, and speech. The **Inclusive Locator® Bar Overdenture** features a CAD/CAM milled bar for distributing occlusal loads more evenly across four or more implants, making it ideal for patients with a heavy bite or when the implants have been placed in softer bone.

\$**3,495**

Complete case with

implants and drill

Complete Case Includes		
6 x Inclusive [®] Tapered Implants		
Final surgical drill		
6 x Titanium healing abutments		
6 x Impression copings		
6 x Analogs		
4 x Locator [®] Abutments with Locator [®] Attachments and processing caps		
Model work		
CAD/CAM milled titanium bar		
Final overdenture with premium denture teeth		

Product Highlights

- Implant-retained removable prosthesis
- Distribution of occlusal loads reduces implant stress
- Improved functionality with lifelike esthetics
- Predictable implant lab fees and no hidden costs

To start your case, call 888-303-3975

Locator is a registered trademark of Zest Anchors.

Inclusive TRS: Locator[®] Bar Overdenture _____



Clinical Workflow

STEP 1: Preliminary Impression Take preliminary impression of edentulous arch.

STEP 2: Jaw Relation Records and Shade Selection

Obtain jaw relation records. Take impressions of opposing dentition and current denture. Select shade and mold of denture teeth.



STEP 3: Denture Setup Try-in

Try-in denture setup. Evaluate CR, VDO, occlusion, esthetics and phonetics. Alter setup as needed. Document with photos.

STEP 4: Implant Verification Jig and Final Impression

Seat implant verification jig sections and lute together. Take final impression.











STEP 5: Implant Bar/Final Setup Try-in

Seat and verify fit of the milled implant bar. Seat final setup over the bar. Verify CR, VDO, occlusion, esthetics and phonetics.



STEP 6: Delivery of Final Titanium Bar and Overdenture Deliver final titanium bar and overdenture.

Locator is a registered trademark of Zest Anchors.

Inclusive TRS: Mini Implant Overdenture

Removable



Description

"Mini" or small-diameter implants are traditionally prescribed for patients who decline to receive root-form implants due to medical, anatomical or financial reasons. Formerly reserved for transitional use during the osseointegration phase of root-form implants, mini implants have gained acceptance for the immediate loading and long-term stabilization of dentures using a simple and effective O-ring retention system. The Inclusive Mini Implant Overdenture provides everything you need for your denture stabilization case: four Inclusive Mini Implants, surgical drill, impression copings, O-ring housings, analogs, model work, and final overdenture - all for a single low price. Additional mini implants, as well as all tools and instruments needed to place them, are also available.

Product Highlights

- Minimally invasive surgical protocol
- Immediate loading in the presence of primary stability
- Case support from preoperative planning to final prosthesis
- Predictable implant lab fees and no hidden costs

To start your case, call 888-303-3975

\$389

Complete case with implants and drill



Complete Case Includes		
4 x Inclusive® Mini Implants		
Cortical bone drill	02.4 mm	
4 x Mini implant impression copings		
4 x Mini implant analogs		
4 x O-ring housings (each with additional O-ring)		
Model work		
Final overdenture with Kenson® Teeth		

Kenson is a registered trademark of Myerson.

Inclusive TRS: Mini Implant Overdenture



Clinical Workflow

STEP 1: Preliminary Impressions

Take preliminary impressions of edentulous arch and opposing dentition, as well as the denture to be replaced.



STEP 2: Final Impressions

With the custom tray provided, take implant-level impression of edentulous arch and opposing dentition, as well as the denture to be replaced.



STEP 3: Jaw Relation Records and Shade Selection Obtain jaw relation records. Select denture tooth shade and mold.



STEP 4: Trial Denture Setup Try-in

Try in denture. Evaluate CR, VDO, occlusion, esthetics, and phonetics. Alter setup as needed. Document with photos.



STEP 5: Delivery of Final Prosthesis Deliver final prosthesis.

FIXED-REMOVABLE		
INCLUSIVE" TRS BRUXZIR" FULLARCH IMPLANT PROSTHESIS SCREW-RETAINED HYBRID DENTURE		
Surgical Components	Surgical Components	
6 x Inclusive [®] Tapered Implants	6 x Inclusive [®] Tapered Implants	
Final Surgical Drill	Final Surgical Drill	
6 x Titanium Healing Abutments	6 x Titanium Healing Abutments	
Prosthetic Components	Prosthetic Components	
6 x Impression Copings	6 x Impression Copings	
6 x Implant Analogs	6 x Implant Analogs	
Model Work	Model Work	
PMMA Temporary Full-Arch Bridge	CAD/CAM Milled Titanium Bar	
Final Prosthesis	Final Prosthesis	
Monolithic Zirconia Screw-Retained Prosthesis	Screw-Retained Overdenture with Premium Denture Teeth	
TOTAL PACKAGE PRICE TOTAL PACKAGE PRICE		
\$3,695	\$2,495	

REMOVABLE		
INCLUSIVE TRS	INCLUSIVE" TRS	INCLUSIVE" TRS
Surgical Components	Surgical Components	Surgical Components
2 x Inclusive® Tapered Implants	6 x Inclusive [®] Tapered Implants	4 x Inclusive [®] Mini Implants
Final Surgical Drill	Final Surgical Drill	Cortical Bone Drill
2 x Titanium Healing Abutments	6 x Titanium Healing Abutments	
Prosthetic Components	Prosthetic Components	Prosthetic Components
2 x Impression Copings	6 x Impression Copings	4 x Impression Copings
2 x Implant Analogs	6 x Implant Analogs	4 x Mini Implant Replicas
Model Work	Model Work	Model Work
2 x Locator [®] Implant Abutments	4 x Locator [®] Implant Abutments	4 x O-ring Housings
2 x Locator® Attachments	nents 4 x Locator [®] Attachments	
	CAD/CAM Milled Titanium Bar	
Final Prosthesis	Final Prosthesis	Final Prosthesis
Overdenture with Myerson Kenson [®] Teeth	Overdenture with Premium Denture Teeth	Overdenture with Myerson Kenson [®] Teeth
TOTAL PACKAGE PRICE	TOTAL PACKAGE PRICE	TOTAL PACKAGE PRICE
\$795	\$3,495	\$389

For single-tooth treatment packages, please see page **11**.

Policies and Warranty

Ordering Information

To order, call Glidewell Direct at 888-303-3975. Our product specialists are committed to answering questions in a timely fashion to ensure your ordering is easy and efficient. We are available Monday - Friday from 6 a.m. - 5 p.m. (PST).

Shipping Policy

Orders placed after 3 p.m. (PST) will be processed on the following business day. Business days do not include Saturdays, Sundays, or U.S. holidays.

Terms

All accounts are payable within 30 days of invoice date. Accounts not paid within the stated terms will be subject to COD status and a late charge of 2 percent of the unpaid balance. We accept American Express, Visa, MasterCard, and Discover. All prices are subject to change without notice.

Product Return Policy

Products that are not defective in material or workmanship may be returned at the customer's expense for credit within 30 days of invoice date. All returned products must meet the following conditions:

- A copy of the original invoice must accompany the products.
- Products must be packaged to arrive at the seller's facility undamaged.
- Discontinued, obsolete, expired, damaged, or opened items will not be accepted for return.
- Amount credited will be based on invoice price, less 15 percent for restocking fee.
- Shipping charges are the responsibility of the customer and will not be credited.

Product & Pricing Changes

Because products and equipment are continually undergoing refinement in design and manufacturing methods, we reserve the right to improve, modify, or discontinue products and equipment or change pricing at any time without incurring any obligation and without prior notice.

Limited Warranty—Prismatik Dentalcraft, Inc.—Inclusive® Dental Implants

Prismatik Dentalcraft, Inc. ("Prismatik"), is the manufacturer of Inclusive implants and related Inclusive brand dental abutments. Prismatik and Glidewell Direct hereinafter are referred to collectively as "Glidewell." For a period from the original purchase date of seven (7) years, Glidewell will at its option replace or refund to the original purchaser ("user") the purchase price of any Inclusive implant that is returned due to defects in material and manufacture. Glidewell will replace without charge any Inclusive implant that fails to osseointegrate, or fails following osseointegration, for a period of seven (7) years after initial placement. Glidewell will also replace the prosthetic abutments and/or attachments placed on the Inclusive implant at the time of failure, according to the warranty applicable at the time for patient-specific lab-fabricated custom dental devices (see, i.e., the current Rx for said lab), which in pertinent provides as follows:

Crowns, Bridges, and Dentures

Glidewell will repair or replace implant restorations fabricated by Glidewell Laboratories without charge for the cost of materials and workmanship, or refund the original price paid, at the lab's option, as follows:

- Screw-retained titanium abutments (excluding abutments with angulations greater than 20 degrees), up to twenty (20) years.
- Porcelain-to-metal, all-porcelain, all-metal (excluding mutually opposing implant-supported full-arch bridges), single-unit resin composite crowns, implant bars, and screw-retained zirconia abutments (excluding abutments with angulations greater than 20 degrees), up to seven (7) years. Transition Crowns and Bridges[®] up to two (2) years.
- Dentures and partials, including screw-retained dentures but excluding immediate dentures and partials, up to one year if the failure is due to defects in materials or workmanship.

Inclusive Restorative Components on Non-Inclusive Implants

If an Inclusive abutment is placed on a non-Inclusive implant and the implant and/or restoration fails to osseointegrate or fails following osseointegration, Glidewell will replace without charge any component needed for retreatment for a period of seven (7) years. The non-Inclusive implant will be replaced with an Inclusive implant, if needed.

Limitations on Warranty Program

Laboratory restorations not fabricated by Glidewell Laboratories are not covered by this warranty. Glidewell shall not be liable for any incidental or consequential damages, whether foreseeable or not, caused by defects in the product or dental devices produced using said product. User is responsible for determining the suitability of the product for user's application. If this product is defective within the warranty period, user's exclusive remedy and Glidewell's sole obligation shall be replacement or refund of the purchase price of the product. For replacement or refund under this warranty, the original purchaser shall send the product at its own expense, postage prepaid, to Glidewell Direct, 18651 Von Karman Ave., Irvine, CA 92612. THIS WARRANTY IS EXCLUSIVE, AND IS IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO WARRANTY OF MERCHANT-ABILITY OR WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE. Glidewell's sole obligation and the buyer's sole remedy for any breach of warranty shall be as set forth above. The buyer agrees that no other remedy (including, but not limited to, incidental or consequential damages for lost profits, lost sales, injury to person or property, or any other incidental or consequential loss) shall be available.

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REV ID 5035 MKT 4806_3.0 (3009246)

GL-3042-051216